

19 May 2017

To whom it may concern

It's with great pleasure that we provide a reference for Natalie And Mark Todd of Absolute Build, Kerikeri.

In late 2015 Natalie designed, and undertook the associated resource and building consenting processes for the 1/2 renovation/1/2 new build of our house in Opuā. The entire design and planning project was seamless and enjoyable, mostly due to Natalie's thorough professionalism, practical advice and strong focus on our needs. She carefully listened to our ideas, and cleverly interpreted them. Natalie met our brief with a functional and highly attractive design that was sympathetic to the original residence, and the difficult site. The Far North District Council obviously have respect for the quality and comprehensiveness of her plans, and consenting applications, as these were promptly processed with virtually no questions.

During 2016, Mark and his team demolished 1/2 of the old residence and rebuilt it, as well as extensively renovating the remaining 1/2. His team of builders were always polite, considerate and conscientious in their approach. Mark leads his team firmly, and is obviously committed to high standards of workmanship. He is totally reliable and trustworthy, and demonstrates (as well as fostering in his staff) a strong work ethic. He is very conscious of his client's budget, and considers this with every decision. He fully involved us in the multitude of decisions necessitated by building, and respected our wishes. He works with a great team of sub- contractors (plumbers, electricians, etc.) who all clearly respect and enjoy working with Mark and his crew.

Mark is a licensed Building Practitioner and plays a lead role in NZ Certified Builders Association. He keeps up-to-date with all new regulations and building innovations, complies fully with on-site health and safety regulations, and is highly regarded by local suppliers. Natalie and Mark are also known for their active involvement in local community activities and generous support of charities.

We would not hesitate to recommend Mark and Natalie as a design and build team and would be very happy to be contacted should prospective clients want further information,



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